



RIVCOPARKS TERMS & CONDITIONS

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1. GUEST SERVICE INFORMATION

GUEST SERVICES: (800) 234-PARK (7275)

HOURS: Monday - Thursday 8:00am to 5:00pm; Friday 8:00am to 3:30pm

For inquiries outside of these hours, please call the specific park site where you have a reservation.

STANDARD CANCELLATION POLICY (NON SPECIAL EVENT RESERVATIONS)

All Cancellations must be made during Reservations business hours. Cancellation requests after check-in date and time will not be considered.

2. CAMPING

INDIVIDUAL CAMPSITE

Cancellation fee of \$14 if cancelled 14 days or more prior to the arrival date.

Cancellation fee of \$14 + first night camping fee, if cancelled 13 days or less prior to the arrival date.

Cancellations less than 2 days prior to the arrival date.

GROUP CAMPING

Cancellation fee of \$21 if cancelled 60 days or more prior to the arrival date.

Cancellation fee of \$21 + first night camping fee, if cancelled 59 days to 2 days prior to the arrival date.

Cancellations less than 2 days prior to the arrival date forfeit ALL fees.

3. DAY USE

Cancellation fee of \$21 if cancelled 60 days or more prior to arrival date.

Cancellation fee of \$21 + of the total fee, if cancelled 59 days to 2 days prior to the arrival date.

Cancellations less than 2 days prior to the arrival date forfeit ALL fees.

4. LODGING

LAWLER LODGE & LAWLER ALPINE

Cancellation fee of \$21 if cancelled 60 days or more prior to the arrival date.

Cancellation fee of \$21 +first night camping fee, if cancelled 59 days to 2 days prior to the arrival date.

Cancellations less than 2 days prior to the arrival date forfeit ALL fees

At any time during a group's stay if park staff determines that the group is not a youth group*, they will be charged the difference upon check-out.

*Youth group is defined as a group comprised entirely of children aged 2 to 12 with the exception of leaders/organizers.

CABINS AT RANCHO JURUPA REGIONAL PARK

Cancellation fee of \$21 if cancelled 60 days or more prior to the arrival date.

Cancellation fee of \$21 + ½ first night camping fee, if cancelled 59 days to 48 hours prior to the arrival date.

Cancellations less than 48 hours prior to the arrival date forfeit ALL fees.

5. TRANSFER POLICY (NON SPECIAL EVENT RESERVATIONS)

Transfers are allowed up until the arrival date. A transfer fee of \$8 per reserved camp site and \$15 for groups, lodging and day use will be charged each time a reservation is transferred..

6. SPECIAL EVENT RESERVATIONS

Please see "Reservation Notes" for additional terms and conditions for Special Events.

7. LAKE CAHUILLA: MUSIC FESTIVAL WEEKENDS (COACHELLA, STAGECOACH AND DESERT TRIP)

Cancellation fee of \$14 if cancelled 30 days or more prior to the arrival date.

Cancellation fee of \$14 + first night camping fee, if cancelled between 29 and 14 days prior to the arrival date.

Cancellations 13 days or less prior to the arrival date forfeit ALL fees.

Transfers WILL NOT be honored for reservations made for the above-referenced dates for this event.

IMPORTANT GUEST INFORMATION: During selected special events such as Coachella, Stage Coach, Desert Trip etc., Primitive and Overflow Campgrounds allow a maximum 6 persons and 1 vehicle per site; special pricing is in effect; and special cancellation terms and conditions apply – please read entire Terms and Policies text on your reservation receipt. For a list of selected special events please call Guest Services at (800) 234-PARK (7275).

8. ANNUAL PASSES

Annual Passes are not valid for entry during Special Events or Holidays. Pass must be presented at the time of entry. ID is required. No Refunds will be issue for Annual Passes. Transferring passes is prohibited. Any unauthorized use will result in revocation.

Bogart Park: Pass grants only pedestrian access; no gate code will be issued. For vehicle entry including all occupants and pets you may purchase the Annual Vehicle Day Use Pass. See www.RivCoParks.org or Bogart Park Kiosk for more details.

9. FINANCE

TYPES OF PAYMENTS

Cash, Check, Cashier's Check, Money Orders, Visa, MasterCard or Discover.

CHECK RETURN FEE

If payment by check is returned for insufficient funds (NSF), a fee of \$25.00 will be charged per instance to the guest's account. After two occurrences of NSF charges, the District will only accept payment via cash, cashier's check or money orders.